

Cookies Policy

This Cookies Policy applies to IFC Markets SA (Pty) Ltd ("the Company", "we," "us," or "our"), a private company registered under the laws of the Republic of South Africa with registration number 2021/682339. We are authorised and regulated by the Financial Sector Conduct Authority (FSCA) under FSP number 51818 to act as a Financial Services Provider in accordance with the Financial Advisory and Intermediary Services Act 37 of 2002 (FAIS Act). This policy explains how cookies and similar technologies are used on our website. It is designed to ensure compliance with relevant South African legislation, including the Protection of Personal Information Act No. 4 of 2013 (POPIA), the Electronic Communications and Transactions Act No. 25 of 2002 (ECTA), and any other applicable laws and regulations.

1. Introduction

This Cookies Policy outlines:

1. What cookies are.
2. How and why we use cookies.
3. The types of cookies we use.
4. Your rights to control cookies.

2. What Are Cookies?

Cookies are small text files that are placed on your computer or mobile device when you visit a website. They store information that enables websites to recognise your device and preferences, enhancing your browsing experience.

3. Purpose of Cookies

The Company uses cookies to:

1. Improve website functionality and performance.
2. Provide tailored content and advertisements.
3. Gather analytics to optimise user experience.
4. Ensure website security and fraud prevention.

4. Legislative Framework

4.1 Protection of Personal Information Act (POPIA)

Under POPIA, cookies that collect personal information must comply with the following principles:

- Consent: Users must provide explicit consent for the use of cookies that process personal information.
- Transparency: Clear information about the types of data collected, the purpose of collection, and how it is used must be provided.
- Security: Adequate safeguards must be in place to protect the data collected via cookies.

4.2 Electronic Communications and Transactions Act (ECTA)

ECTA governs the use of electronic communications, including cookies, by:

- Requiring user consent for tracking technologies.
- Mandating the disclosure of information about cookies on websites.

5. Types of Cookies We Use

5.1 Essential Cookies

These cookies are necessary for the website to function properly and cannot be switched off. They include:

- Authentication cookies to maintain user sessions
- Security cookies to prevent fraudulent activities

5.2 Performance Cookies

These cookies collect anonymised data on how users interact with our website, helping us improve its functionality.

5.3 Functional Cookies

Functional cookies remember user preferences and enable enhanced features, such as language settings and saved login details.

5.4 Targeting and Advertising Cookies

These cookies track user activity across websites to deliver personalised advertisements.

6. Third-Party Cookies

The Company may use third-party service providers, such as analytics platforms and advertising networks, which place cookies on your device. These third parties are responsible for their own data practices and comply with applicable legislation, including POPIA.

7. Managing Cookies

7.1 Consent Mechanism

Upon visiting our website, you will be prompted to accept, decline, or customize your cookie preferences. By continuing to use our website without adjusting your browser settings, you consent to our use of cookies as described in this policy.

7.2 Changing Preferences

You can modify or withdraw your consent at any time by:

- Adjusting your browser settings to block or delete cookies.
- Using the cookie management tool available on our website.

7.3 Impact of Disabling Cookies

Please note that disabling certain cookies may affect website functionality and your overall user experience.

8. Data Collected Through Cookies

Cookies may collect the following types of data:

1. Browser type and version.
2. IP address.
3. Geographic location.
4. Pages visited and time spent on the website.
5. Preferences and settings, such as language.

Any personal information collected will be processed in accordance with our Privacy Policy and the provisions of POPIA.

9. Security Measures

To protect data collected via cookies, we implement the following safeguards:

1. Encryption of transmitted data.
2. Access controls to restrict unauthorised data access.
3. Regular security audits of our systems.

10. Updates to This Policy

We may update this Cookies Policy periodically to reflect changes in legislation, technology, or our business practices. Updates will be published on this page, and significant changes will be communicated to you directly where required by law.

11. Contact Us

If you have any questions or concerns about this Cookies Policy, please contact us at info@ifcmarkets.co.za.

This Cookies Policy is part of our commitment to transparency and compliance with South African privacy and electronic communication laws. Your continued use of our website signifies your agreement with this policy.